

RECEIVED

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SEP 08 2003

KENNETH J. MURPHY, Clerk 8/26/2003
CINCINNATI, OHIO

YES, I WAS SIGNED WITH CCC.
I THINK WE STARTED WITH THEM IN
1999 - 2000. THAN AGAIN IN 2001 (JAN.)
MY EXPERIENCE WITH THEM WAS DISGUSTING
TO SAY THE LEAST. NOT ONLY DID THEY
NOT HELP US WITH OUR CREDIT, BUT
WE LATER FOUND OUT THAT ACCOUNTS
WE THOUGHT WERE PAID WERE NOT.

IN 2001 WE MOVED TO WISCONSIN STILL
KEEPING UP OUR PAYMENTS. IN OCT. WE
MADE WHAT WE THOUGHT WAS OUR LAST
PAYMENT FOR PAYOFF. \$258.00 WAS PAID
TO CCC IN ACCORDANCE WITH THEIR
STATEMENT WHICH CCC SENT US. HOWEVER
THAT WAS NOT THE END, BECAUSE IN
NOV. & DEC. 2001 WE RECEIVED TWO MORE
LETTERS FOR MONEY. FOLLOWING NUMEROUS
LONG DISTANCE PHONE CALLS AND A VERY
ANGRY LETTER OF INQUIRY AS TO WHAT
WAS GOING ON, NOTHING WAS SOLVED. AFTER
OUR PAY OFF CCC STILL INSISTED WE WERE
NOT PAID OFF.

WE STILL RECEIVE BILLS WITH BALANCES
CCC WAS SUPPOSED TO HAVE TAKEN CARE

(2)

OF. AND TO THIS DAY, WE HAVE
NO IDEA WHAT HAPPENED OR IF
THE MESS WAS EVER CORRECTED.

I HAVE ENCLOSED A COPY OF
THE LETTER I SENT THEM FROM
WISCONSIN AND ALSO A COPY OF
THEIR STATEMENT TO US SHOWING THE
UNPAID BALANCE OF \$258.²⁷ ALSO A
COPY OF THE CASHIER CHECK WHICH
WAS SENT TO CCC AS OUR PAY OFF.

THANK YOU,
Elroy E. Carter